Center Hours

NORTH (FELLSMERE) Medical and

8:00a-6:00p

8:00a-6:00p

8:00a-6:00p

8:00a-6:00p

8:30a-3:30p

Closed

Monday Tuesday Wednesday Thursday Friday Saturday

Monday-Friday

Monday

Tuesday

Wednesday

Thursday

Saturday

Fridav

Behavioral Health Dental 8:00a-6:30p 8:30a-5:00p 8:30a-5:00p 8:30a-5:30p 9:00a-3:30p 8:00a-12:00p (Alternating)

DOWNTOWN

Medical Monday 8:30a-3:00p Tuesday 8:30a-3:00p Wednesday Closed Thursday 8:30a-3:00p Friday 8:30a-3:00p

SEBASTIAN

Medical and Behavioral Health 9:00a-6:00p

CENTRAL Medical and Behavioral Health Monday 8:00a-6:00p Tuesday 8:00a-6:00p Wednesday 8:30a-5:00p Thursday 8:00a-6:00p Friday 8:00a-6:00p SOUTH (OSLO)

Medical and Behavioral Health Dental 8:00a-5:00p 8:00a-5:30p 8:30a-6:00p 7:00a-4:30p 8:30a-5:00p 8:00a-6:30p 8:00a-5:00p 8:00a-5:30p 8:30a-3:30p 8:00a-3:30p Closed 8:00a-3:30p (Alternating)

VERO DENTAL	
Monday	8:00a-6:30p
Tuesday	8:00a-5:30p
Wednesday	8:00a-5:30p
Thursday	7:00a-4:30p
Friday	8:00a-3:30p
Saturday	8:00a-3:30p
	(Alternating)

24 Hour Coverage

TCCH is available to its patients 24 hours a day/7 days a week. If a patient gets sick and needs to speak with a provider during the hours we are closed, our 24 hour answering service will assist in contacting our *Provider-On-Call. Should you have any acute or serious* health issues, please do not hesitate to seek assistance at a local emergency room and please let us know within 48 hours so we can assist with follow-up care.

Center Locations

North (Fellsmere) 12196 County Road 512 Fellsmere, FL 32948 Family Medicine, Pediatrics, Family Dental, Behavioral Health. Health Navigation. Lab, X-Ray, Pharmacy

> Downtown 44 N. Pine Street Fellsmere, FL 32948 Family Medicine

Sebastian 13505 U.S. Highway 1 Sebastian, FL 32958 Family Medicine, Internal Medicine, Pediatrics, Behavioral Health. Lab

Central 1553 U.S. Highway l Vero Beach, FL 32960 Family Medicine, Pediatrics, GYN, Behavioral Health, Health Navigation, Lab

South (Oslo) 1545 9th Street SW (Oslo Road) Vero Beach, FL 32962 Family Medicine, Pediatrics, Family Dental, Behavioral Health, Health Navigation, Lab, X-Ray, Pharmacy

Vero Dental 1955 21st Avenue Vero Beach, FL 32960

Dental

772.257.TCCH (8224) www.TCCHINC.org

TCCH is a Federally Qualified Health Center (FQHC) and PHS Sec. 330 grant represents 20% of our total funding. Sliding fee discounts may be available for patients with limited resources. The remainder of our budget is generated from patient fees.

> **GO-LINE Bus Service** Stops available at all locations

ATENCIÓN: Se habla español ATANSYON: Si w pale Krevôl Avisyen





Download the TCCH App on 8 or \leqslant



Your Patient Centered Healthcare Home



772.257.8224 · www.TCCHINC.org Fellsmere · Vero Beach

Welcome

We are pleased that you have chosen Treasure Coast Community Health (TCCH) to be your Patient Centered Healthcare Home.

Here is some basic information about the centers and the care that we provide.

A patient-centered medical home is not a building, house, hospital, or home healthcare service, but rather an approach to providing comprehensive primary care.

The Patient-Centered Healthcare Home model is designed to promote comprehensive, coordinated, patient-centered care delivered by teams of primary care providers for both medical and dental needs regardless of income or insurance coverage. The primary care provider and members of his or her team coordinated all of the patient's health needs, including management of chronic conditions, visits to specialists, hospital admissions, and reminding patients when they need check-ups and tests.

Special accommodations offered at all TCCH centers:

- Wheelchair accessibility
- Communication services for speech and hearing impairments
- Translation services
- Patient navigation (e.g., Financial and other resource availability)

Your Appointment With Us...

There are many people in the community who need the services of the Health Center and TCCH is dedicated to meeting those needs.

With that in mind, we kindly ask that you give us 24 hours notice if you need to cancel or reschedule your appointment.

In consideration of all of our patients, we ask that established patients arrive 15 minutes before scheduled appointment time. If you are a new patient, please arrive 30 minutes before the scheduled appointment time. Please refer to TCCH's appointment policy.



Please Bring...

- A list of your current medications, both prescribed and over the counter, vitamins and any supplements that you are taking.
- Any logs, if you were asked to keep one. For example: Glucose log, recording of your blood pressure log, food log, etc.

Financial...

If you have health insurance: We accept many insurance programs including Medicaid, Medicare, and most commercial/private HMO's. Please bring a current copy of your insurance card and a valid form of identification.

All co-payments and deductibles: are due at the time of service. As an FOHC, Medicare deductibles are waived for services obtained at TCCH centers. Low income patients may pay the lower of their insurance deductible or the sliding fee discount amount.

If you do not have insurance: Please make an appointment with one of our Health Navigators to see about services that you may qualify for, including TCCH's Sliding Fee Discount Program.

Please Note: While Treasure Coast Community Health's primary mission is to provide access to quality healthcare, it is not a free-care clinic. TCCH offers a variety of payment options and financial assistance for those who qualify.

Your Health, Our Mission.

We strive to... provide high-quality, cost effective, accessible, and comprehensive health care to ALL persons regardless of their socio-economic circumstance.

